



PRIDE PARK STADIUM MATCHDAY ACCESSIBILITY PHOTO GUIDE(Away Supporters)

Welcome

This guide is designed to help away supporters with access requirements, familiarise themselves with the accessible facilities and services at Pride Park Stadium. It features images and brief captions to provide a better understanding of what to expect on matchday.

You can use our [Stadium Maps](#) to locate accessible entrances, turnstiles, seating areas, accessible toilets, and parking.

If you have any questions or need further assistance ahead of your visit, please contact our Disability Access Officer; details can be found in the 'Contact and Matchday Support' section at the end of this guide.

For more information about visiting as an away supporter, view our [Away Supporter FAQs](#)

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Away Supporter Parking

Parking – Blue Badge Holders

Designated onsite parking spaces are available for away supporters (Blue Badge holders only) and these spaces are approx. 3-5 minute walk from the away section of the stadium.

To purchase a space, please contact your own club, once tickets go on sale (subject to availability).



Away Disabled Supporter Parking (Blue Badge Holders)

Standard Parking

- Away supporters are recommended to park at the Conference Centre on London Road, Derby (DE24 8UX).
- This is not an official Derby County Car Park; however, it is a convenient and frequently used option, located approximately 10 - 12 minutes' walk from the away section of the stadium.
- To purchase match by match parking for this car park, please [Click Here](#)



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Away Coach Park

Our Away Coach Park is located opposite the Southeast corner of the stadium. It is approximately a 2–3-minute walk to the Away Section turnstiles/accessible entrances (Gates S & T).



Away Coach Park

Buggy Transportation Service

A matchday buggy transportation is available to assist supporters with limited mobility before and after the match.

This service may temporarily pause during busy periods for safety reasons.

[Click here](#) for more information on this service.



Matchday Buggy Service



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Drop-Off Zones & Taxi Access

- A dedicated drop-off area is located outside Main Reception (West Stand).
- Road closures usually begin around 1 hour before kick-off.
- Roads typically reopen after kick-off but close again from around the 80th minute, remaining closed for approximately 30-40 minutes after full-time.
- Please plan your journey accordingly.



Matchday Drop-off Zone



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Away Ticket Office

Our Away Ticket Office is located at the Southeast corner of the stadium.



Away Ticket Office – Distant photo



Away Ticket Office – Close up



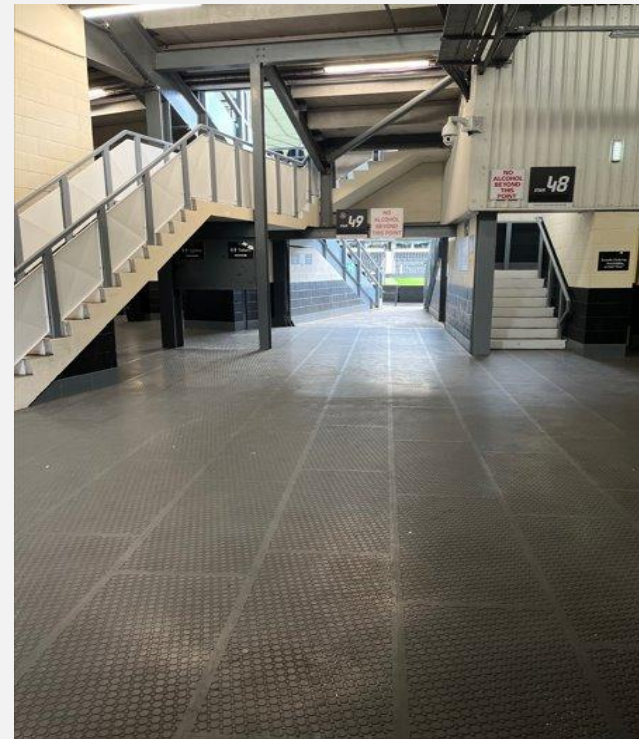
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Accessible Entrances

Accessible entrances are located in the Southeast corner of the stadium (Gate S & T)



Accessible Entrance



View from Accessible Entrance 'S' looking into the concourse area



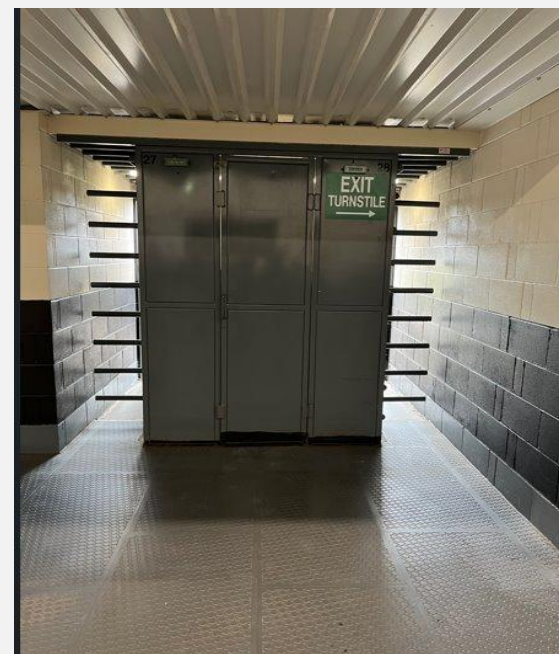
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Turnstiles

Turnstile entrance – visual reference to assist with arrival and entry.



Outside 'Away Supporter' Turnstiles 43-46



Turnstile – View from concourse



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Wheelchair User Spaces

Elevated Wheelchair User Platform

Wheelchair user spaces are available pitch side and on elevated platforms, each including an adjacent or rear-positioned 'Personal Assistant' (PA) seat (subject to availability).

Wheelchair locations are subject to change.



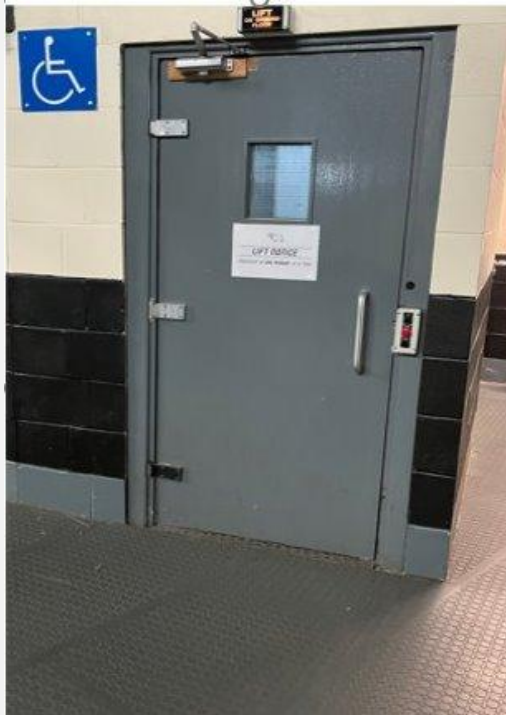
Wheelchair Platform – South Stand Lower Block A – accessed via an enclosed lift (Personal Assistant seated alongside)

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Wheelchair Platform Enclosed Lift

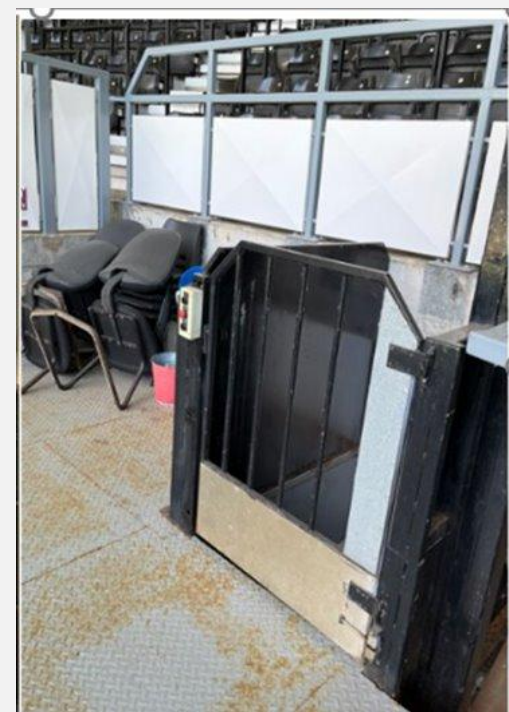
Our 'away' elevated wheelchair platform (South-east corner) is accessed via an enclosed lift, as shown in the three images below.



Lift entrance/exit – at concourse level



Inside lift



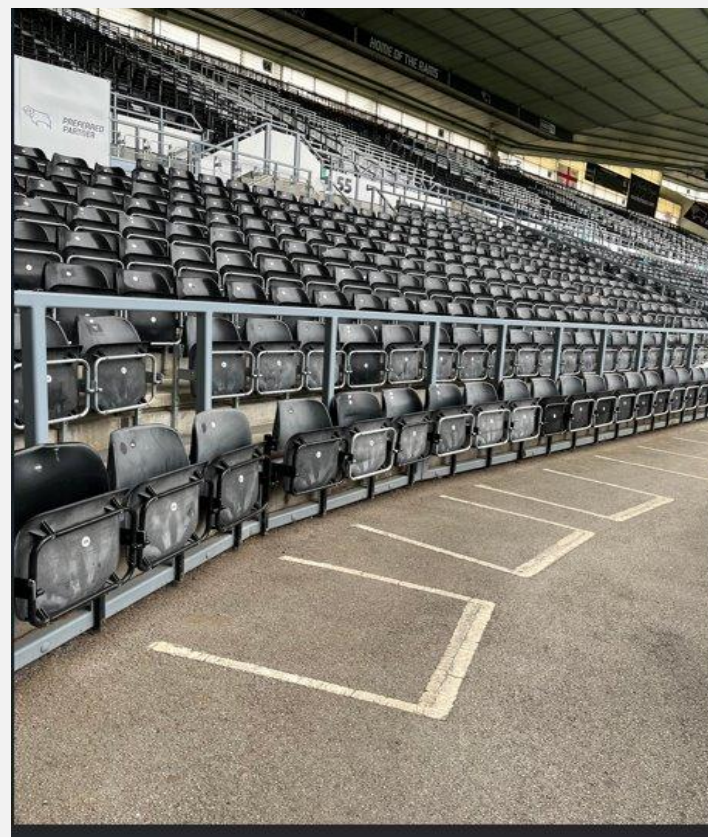
Lift exit/entrance – at the top of the wheelchair platform



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Pitchside Wheelchair User Spaces

Wheelchair spaces for away supporters are located pitchside in the southeast corner of the stadium. Please note that wheelchair space locations may vary depending on the fixture and stadium configuration.



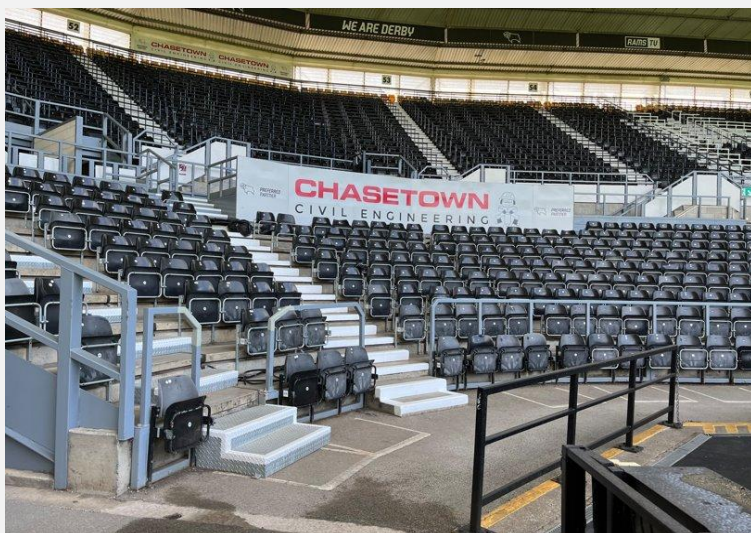
Pitchside wheelchair user spaces



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Easy Access Seating

Easy access seating is in the southeast corner of the stadium for away supporters. These are on Row BB (1 step – front row), Row CC (2 steps), and Row DD (3 steps).



Easy Access Seating

First Aid Rooms

First aid rooms are in the northwest and southwest corners of the stadium.



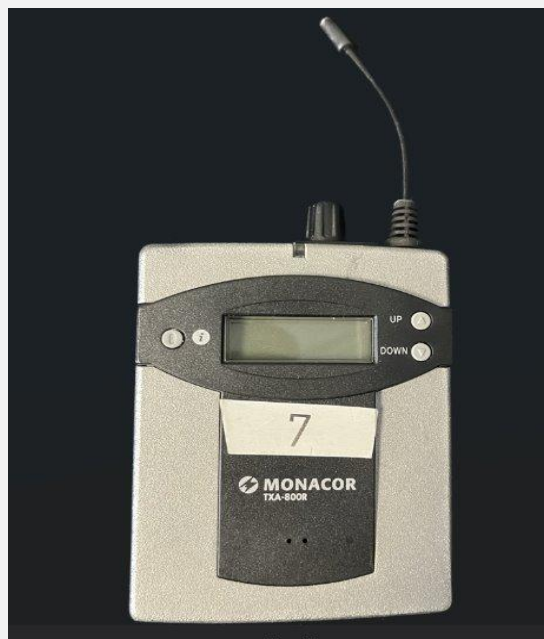
First Aid Room in the northwest corner of the stadium



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Audio Descriptive Commentary

- Available for blind or partially sighted supporters.
- Booking required, please contact our Access Team on 01332 667528 or email accessibility@dcfc.co.uk
- **Click here** for more information on this service.



Audio Descriptive Commentary Receiver



Audio Descriptive Commentary Team



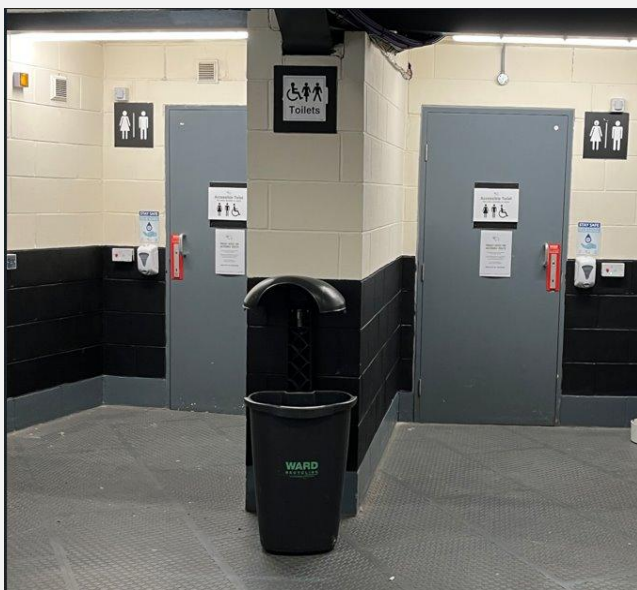
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Accessible Toilets

Accessible toilets are available in the away section and are clearly signed.

Facility include:

- Grab rails
- RADAR key access
- Emergency pull cords



Outside the 'Away End' accessible toilets



Inside layout of an accessible toilet

Food & Drink Kiosks

- Step-free access to kiosks.
- Stewards on hand to assist, if needed.



Food & Drink Kiosk in the 'Away End'



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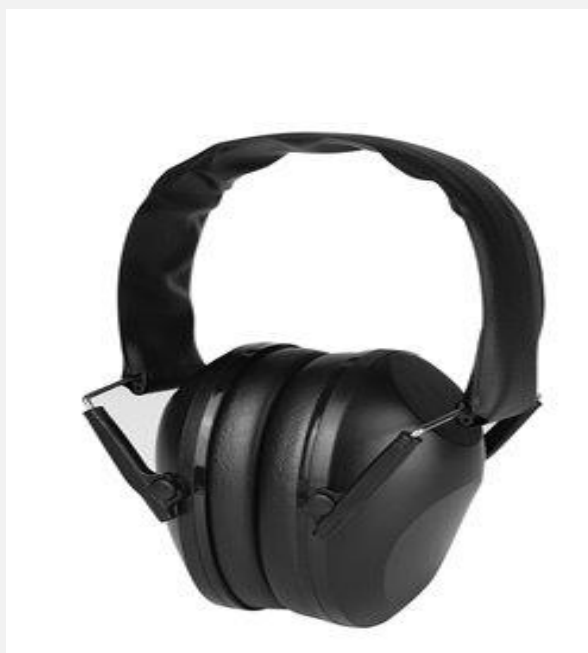
Ear Defenders

Available on request for supporter's sensitive to loud noise. Please contact the Access Team on 01332 667528.

Induction Loop Facilities

Available at:

- Main reception
- Ticket Office
- Selected seating areas



Ear Defenders



Portable Induction Loop





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Club Shop

The DCFC Club Shop includes:

- Located northeast corner of the stadium
- Accessible Parking (non-matchday)
- Step-free entrance
- Lowered service counter
- Wide aisles for wheelchair access
- Friendly staff available to help



Outside the DCFC Megastore



Inside the DCFC Megastore



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Contact & Matchday Support

- **Disability Access Officer:** Emma Drury
- **Email:** emma.drury@dcfc.co.uk
- **Telephone:** 01332 667528

Accessibility Team

- **Email:** accessibility@dcfc.co.uk
- **Telephone:** 01332 667528
- **Accessibility Hub:** Visit our [Accessibility Hub](#) for more information.



Emma Drury

Matchday Supporter Liaison Officers

Positioned throughout the stadium to assist with access, queries and seating on matchdays.



Matchday Supporter Liaison Officers (in blue)